

Utility Tool for POS Instruction

SAT15TUS

Rev.1.0



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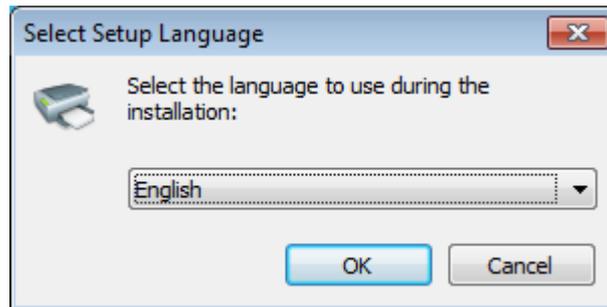
Utility Tool is applicable to the following operating system:

- Microsoft Windows 10 (32 bit/64 bit)
- Microsoft Windows 8 (32 bit/64 bit)
- Microsoft Windows 7 SPI (32 bit/64 bit)
- Microsoft Windows Vista SP2 (32 bit/64 bit)
- Microsoft Windows XP Professional SP3 (32 bit)
- Microsoft Windows Server 2012(64 bit)
- Microsoft Windows Server 2008 R2
- Microsoft Windows Server 2008 SP2(32 bit/64 bit)
- Microsoft Windows Server 2003 R2 SP2(32 bit/64 bit)

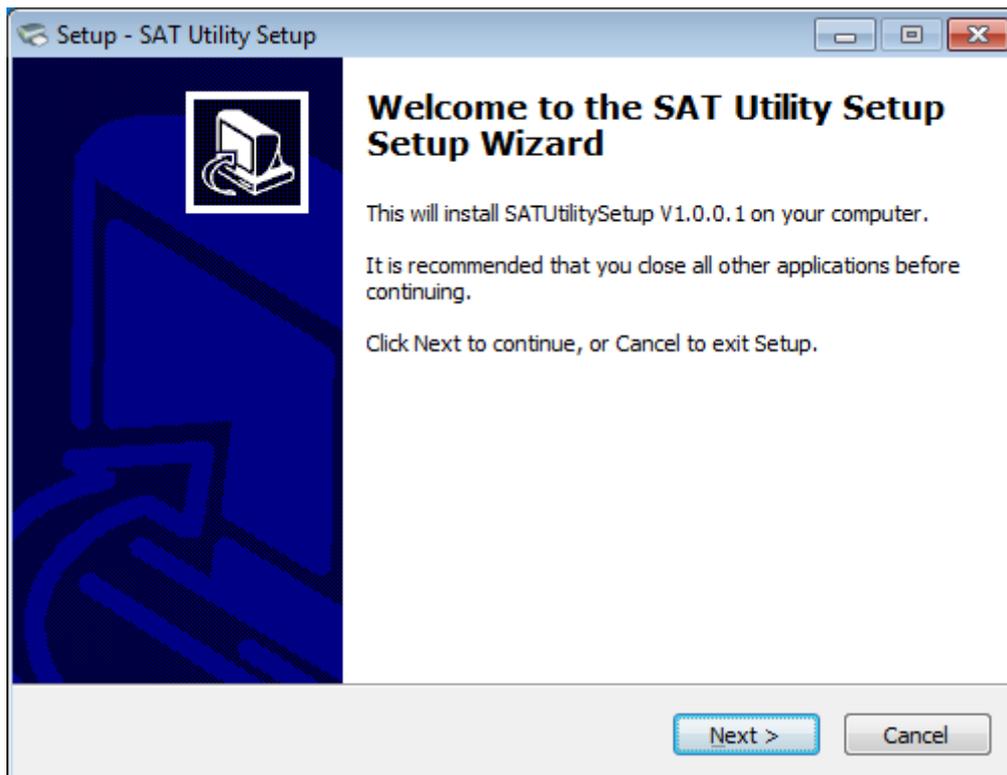
Driver version V 1.0.0.1

1. Installation of Utility Tool

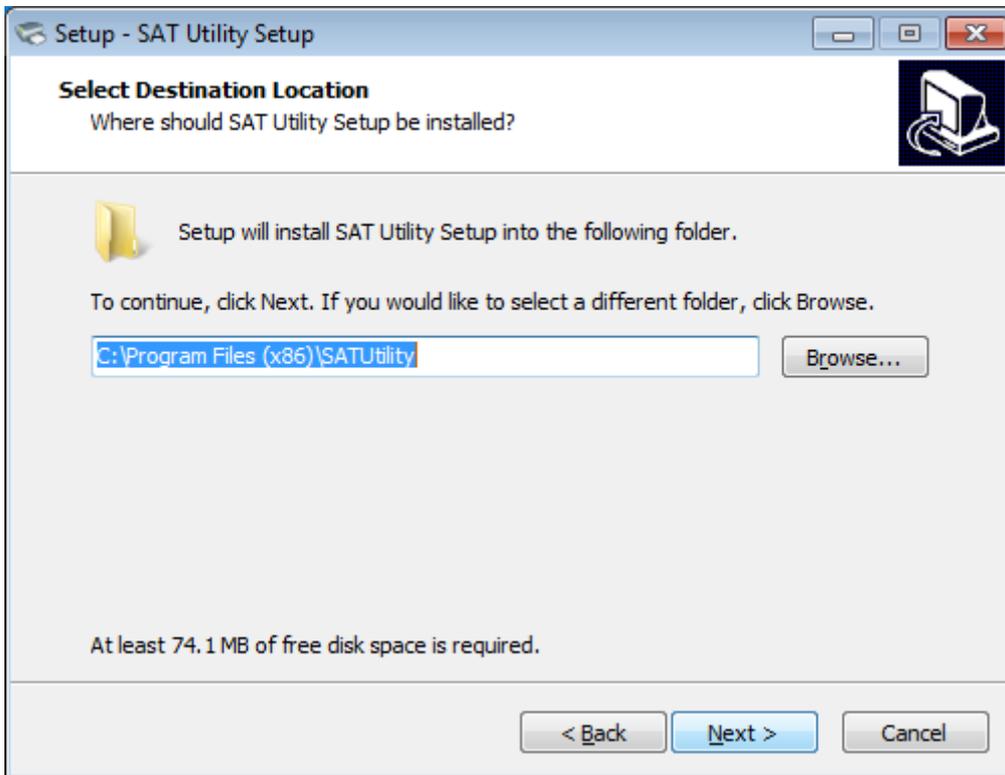
1. Open the installation package.
2. Choose “English” and click “OK”.



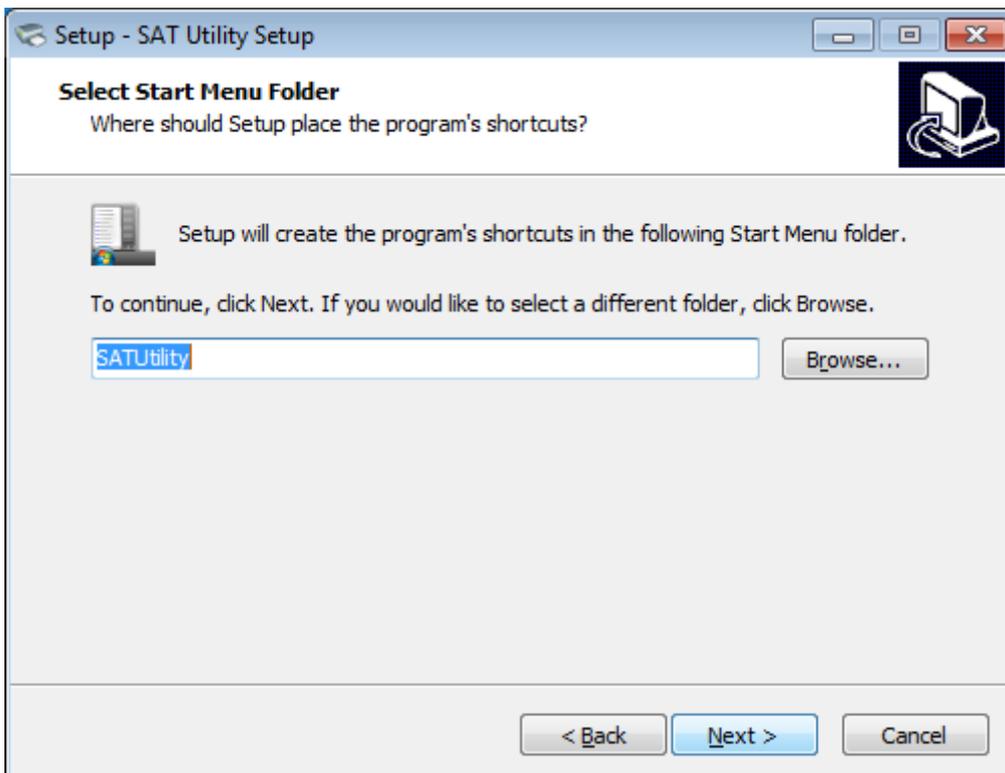
3. Click “Next”.



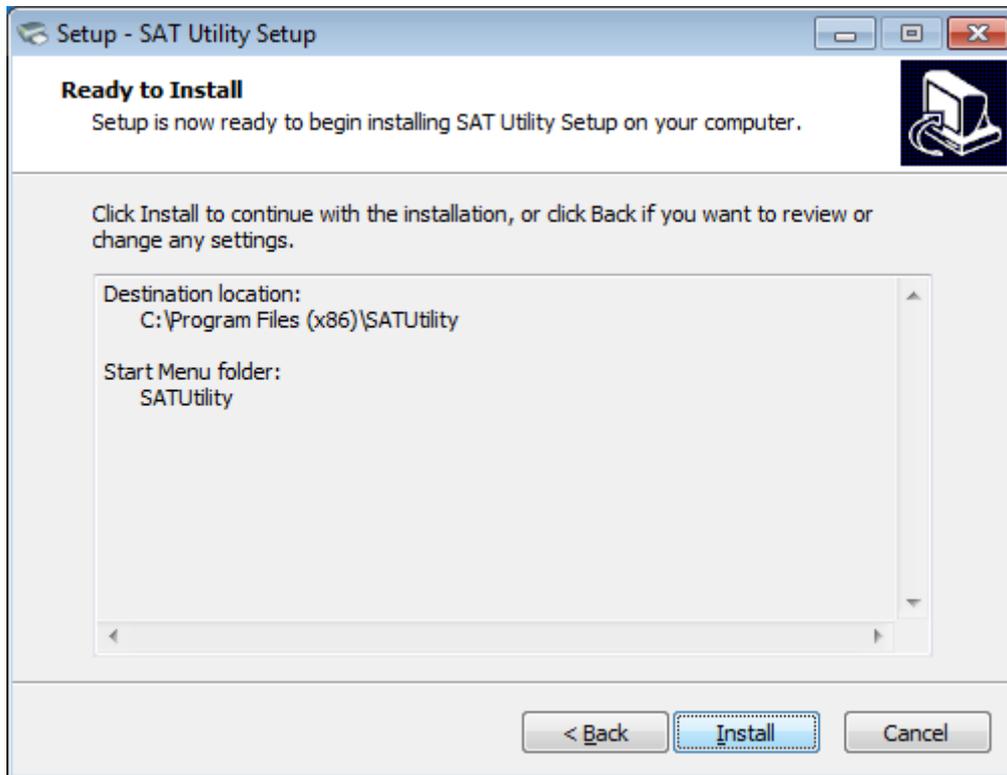
4. Select destination location to install the Utility Tool. Click “Next”.



5. Select start menu folder. Click “Next”.



6. Click "Install".



7. Click "Finish". Utility Tool is installed successfully.

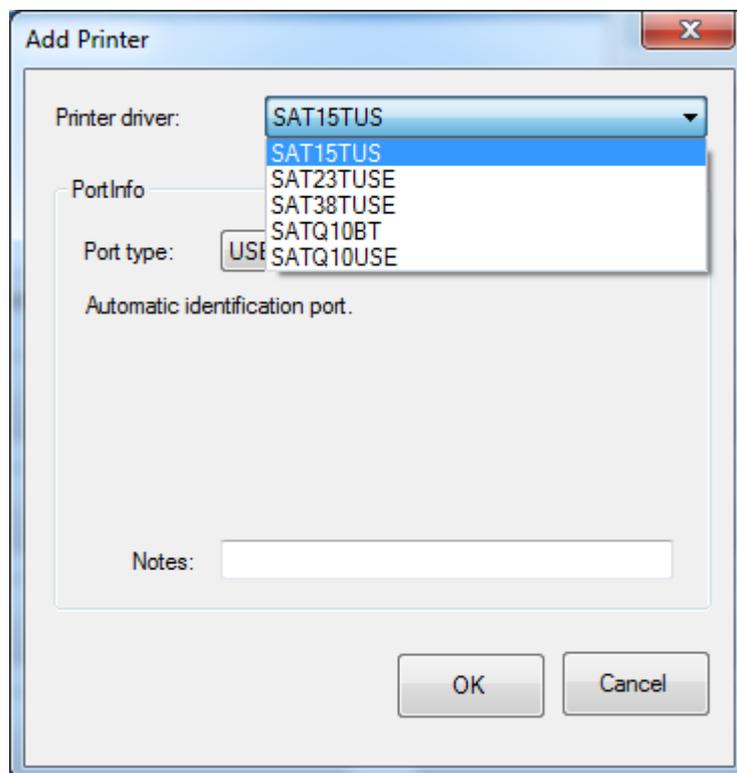
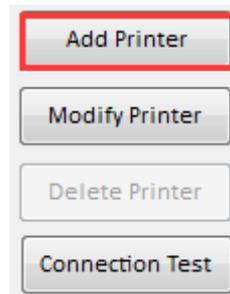


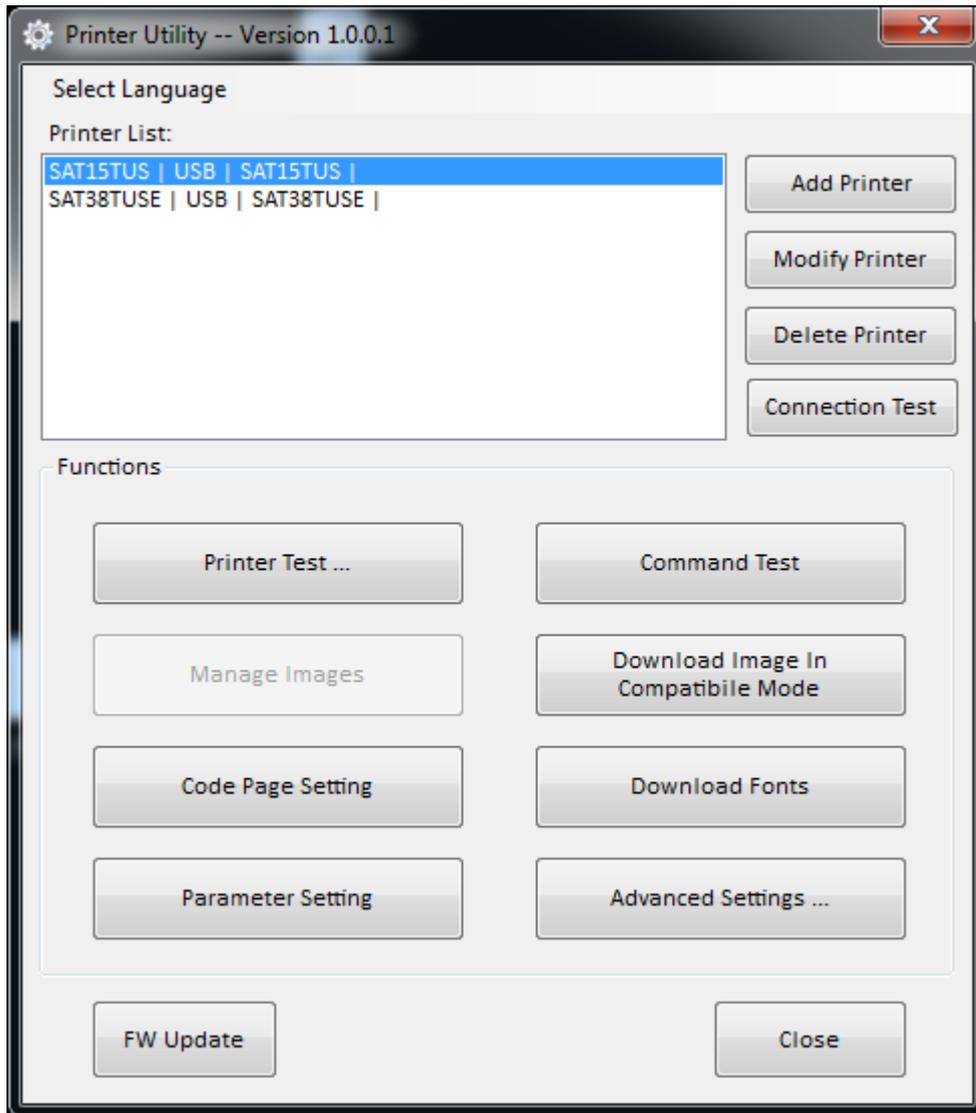
2.Using Utility Tool

 Warning: the screen is different in different operating system. Please operate it according to the tips. Take SAT15TUS (Windows 7) for example.

- **Add printer**

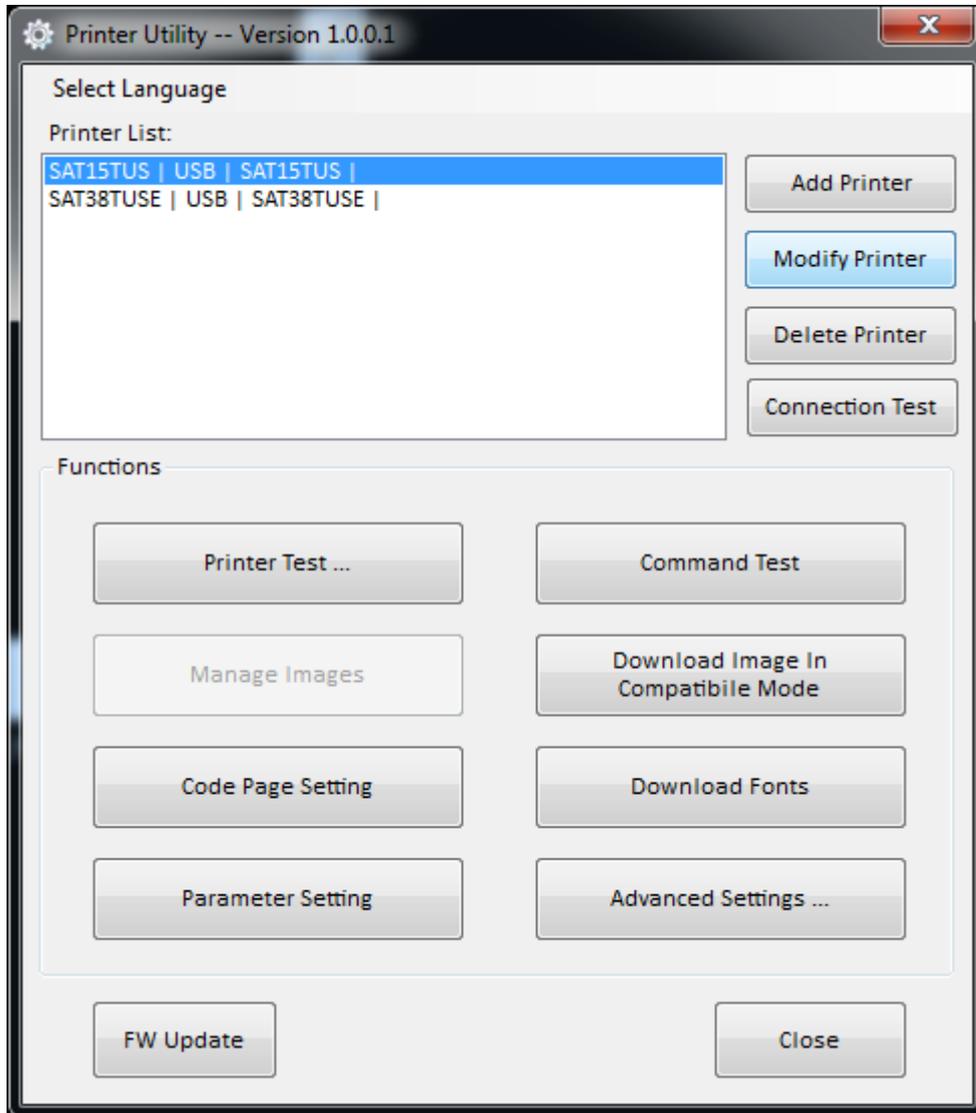
Click “Add Printer”. Choose the right printer type and port. Then click “OK”. (Take SAT15TUS for example.)



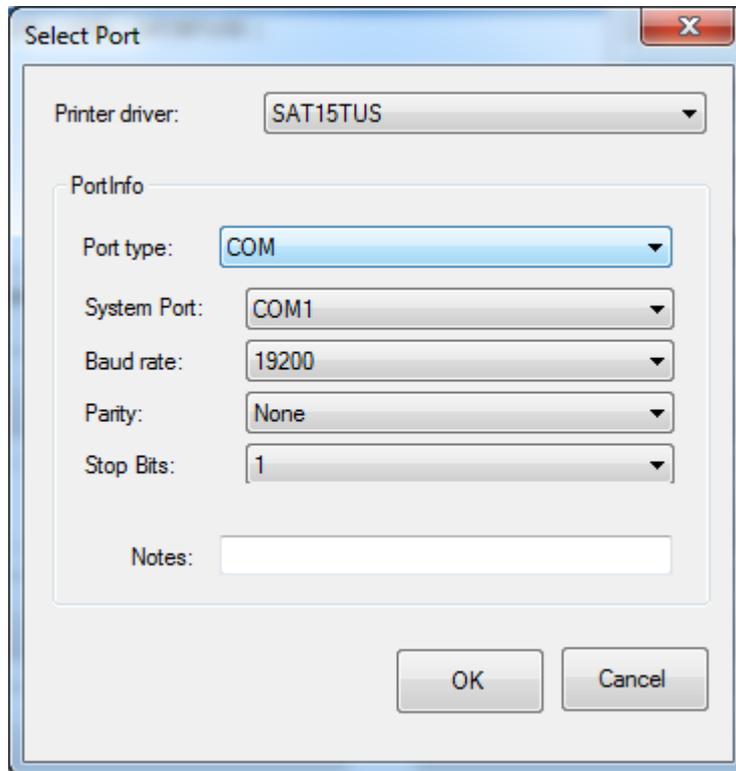


- **Modify printer**

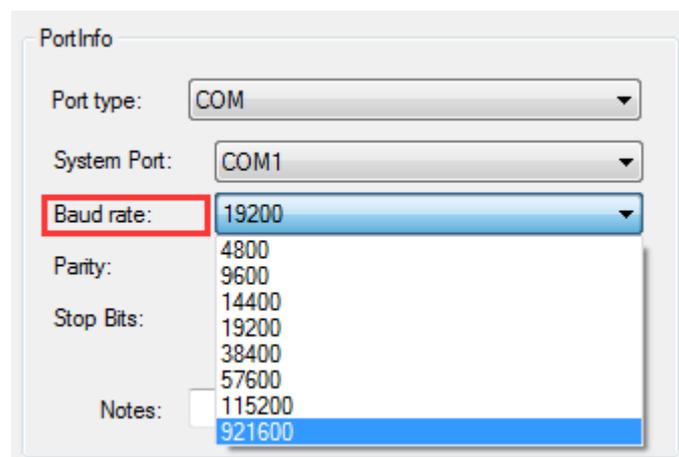
1. Choose the printer you want to modify in the list. Click “Modify Printer”.



2. Choose the new port. Then click "OK".



▪ Baud rate:



■Parity:

PortInfo

Port type: COM

System Port: COM1

Baud rate: 19200

Parity: None

Stop Bits: None

Notes: Space

Detailed description: This is a screenshot of a 'PortInfo' configuration window. It contains several dropdown menus: 'Port type' set to 'COM', 'System Port' set to 'COM1', and 'Baud rate' set to '19200'. The 'Parity' dropdown is highlighted with a red box and is currently set to 'None'. Its dropdown menu is open, showing options: 'None' (highlighted in blue), 'Odd', 'Even', 'Mark', and 'Space'. The 'Stop Bits' dropdown is also visible but not highlighted. There is a 'Notes' checkbox at the bottom left, which is unchecked, with the text 'Space' next to it.

■Stop Bits:

PortInfo

Port type: COM

System Port: COM1

Baud rate: 19200

Parity: None

Stop Bits: 1

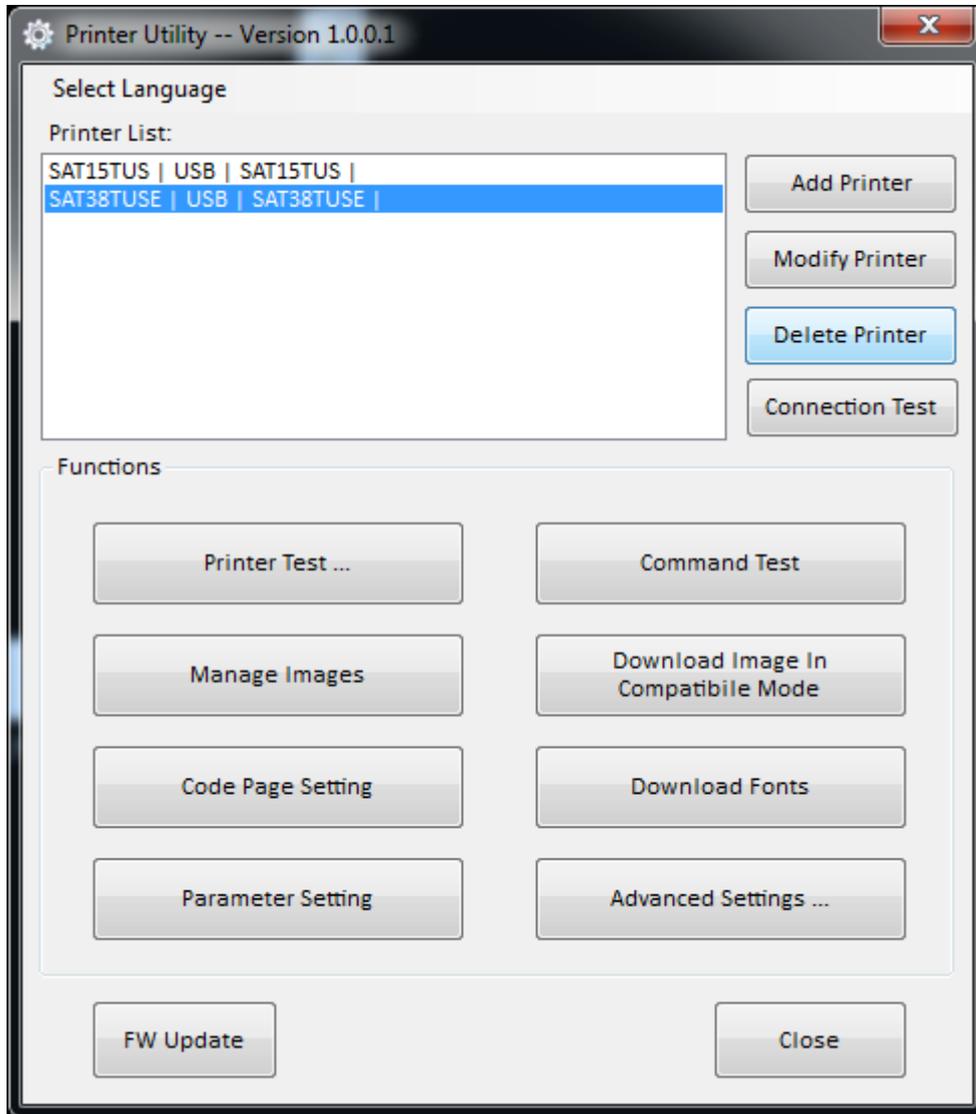
Notes: 2

Detailed description: This is a screenshot of the same 'PortInfo' configuration window. The 'Parity' dropdown is now set to 'None'. The 'Stop Bits' dropdown is highlighted with a red box and is currently set to '1'. Its dropdown menu is open, showing options: '1' (highlighted in blue), '1.5', and '2'. The 'Notes' checkbox is still unchecked, with the text '2' next to it.

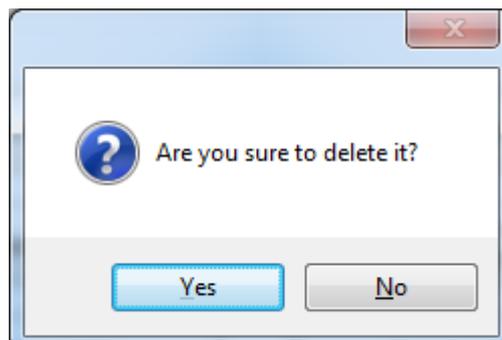
3.The new port is added successfully.

- **Delete printer**

1. Choose the printer you want to delete in the list and click “Delete Printer”.



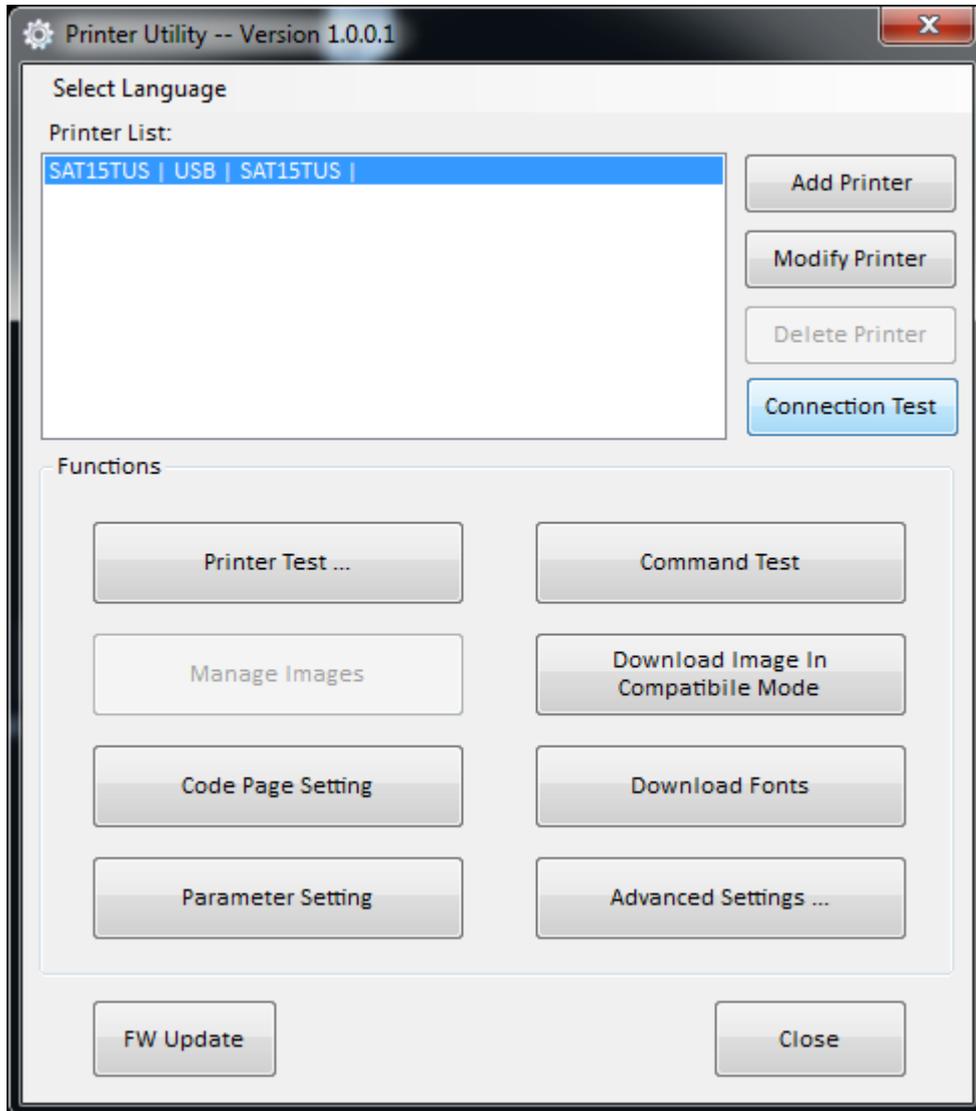
2. Click “Yes”, then the printer is deleted.



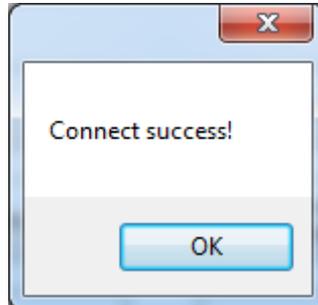
- **Connection Test**

Make sure printer is connected to computer and power on.

1. Choose the printer. Click "Connection Test".



2.If the connection is successful, it will appear the following window. If the connection is unsuccessful, please reconnect the printer to computer.

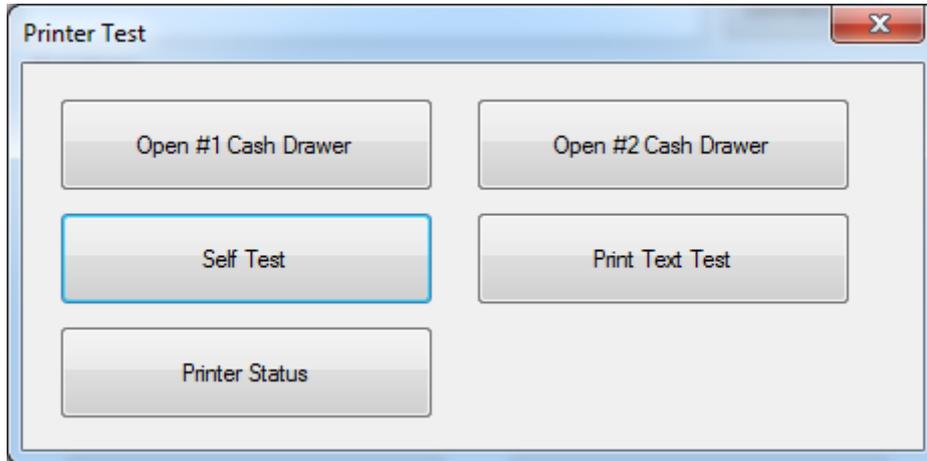


Note:

- 1.Make sure printer is connected to computer and power on.
- 2.Make sure printer is loaded with paper.
- 3.Before using the following function, carry out the "Connection Test" first.

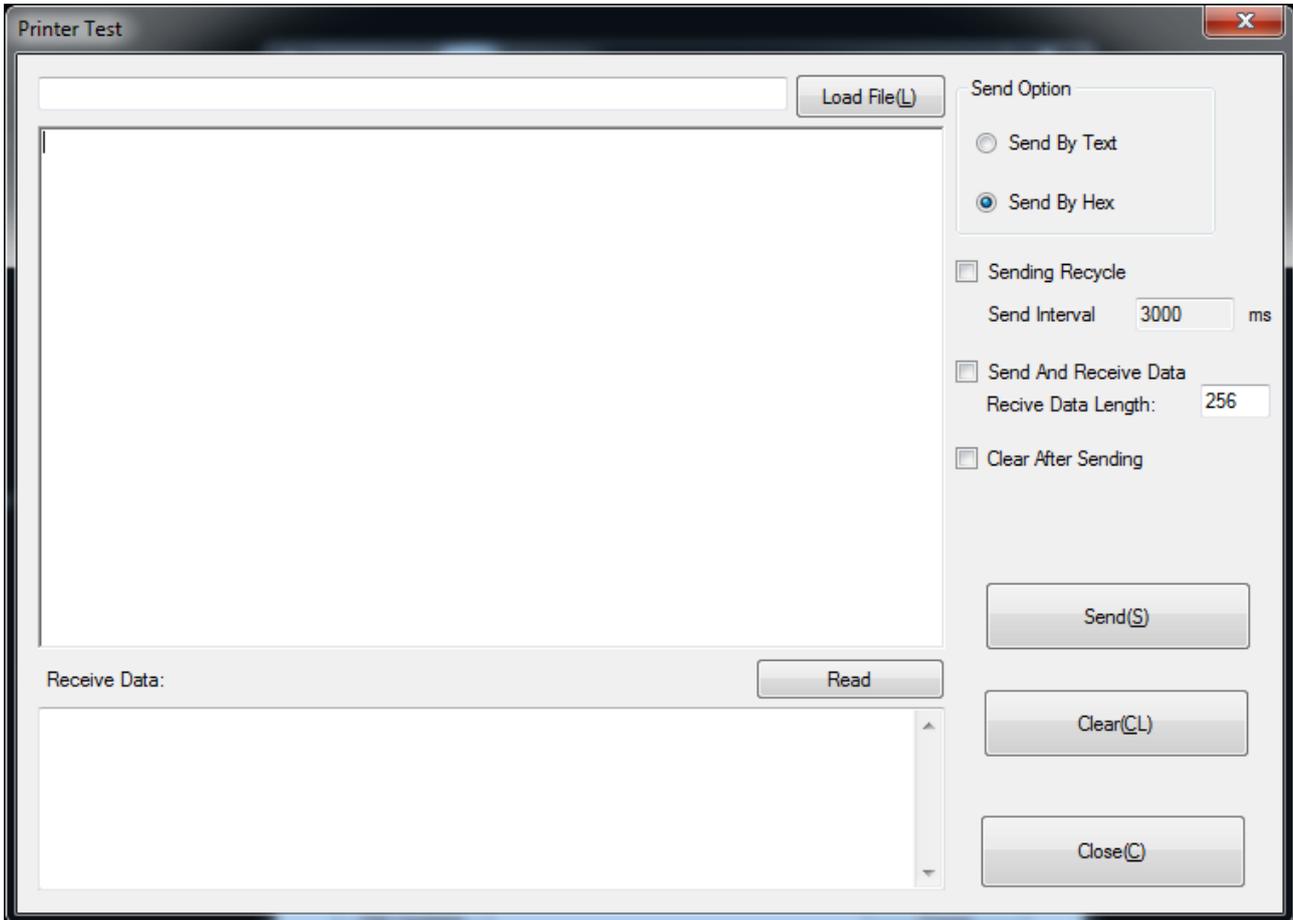
- **Printer Test**

Printer Test contains the below items. Click the button and printer will execute the appropriate action.



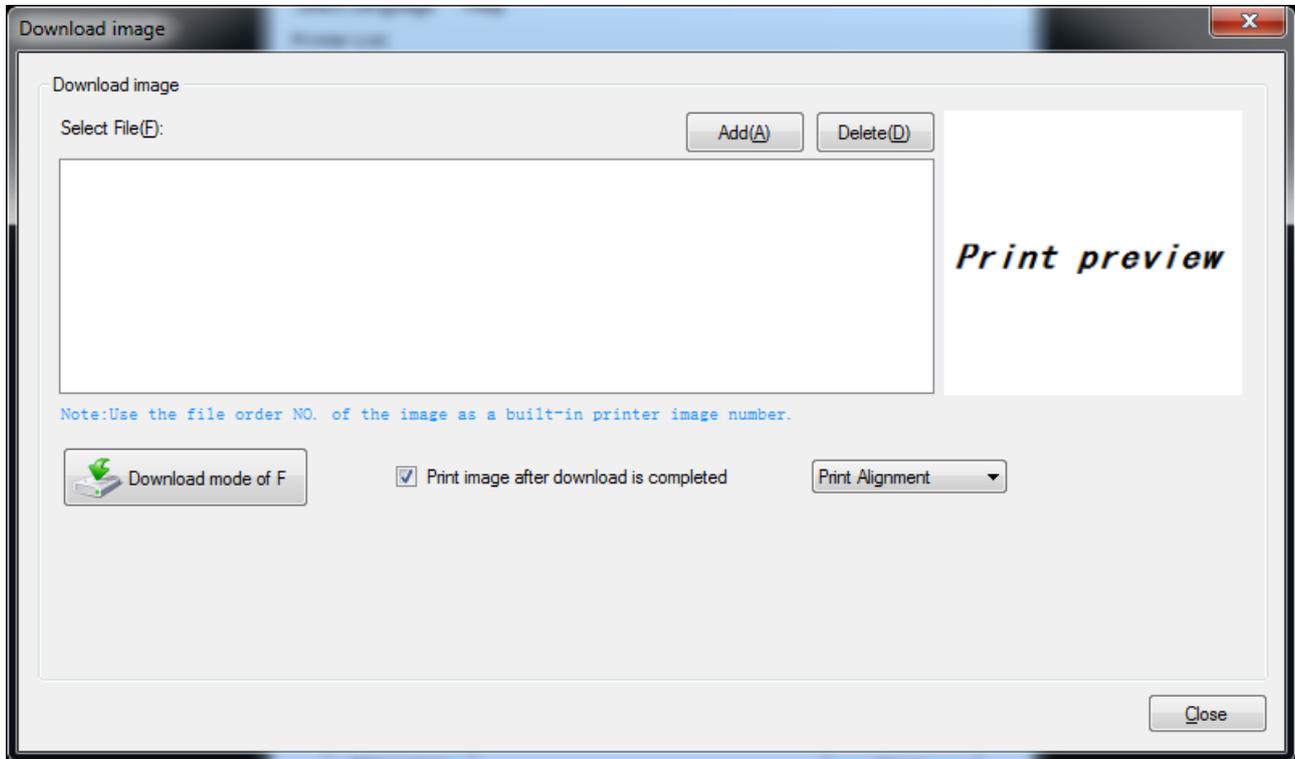
- **Command Test**

In Command Test, you can send commands to printer. Choose the Text or Hex data. Choose a file from the existing files or input the command in the input box.



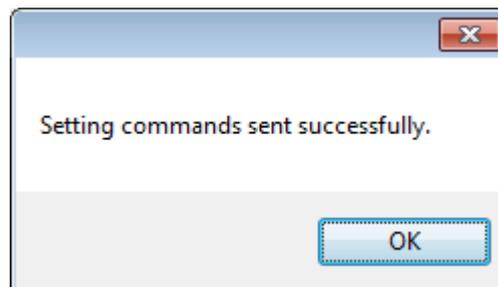
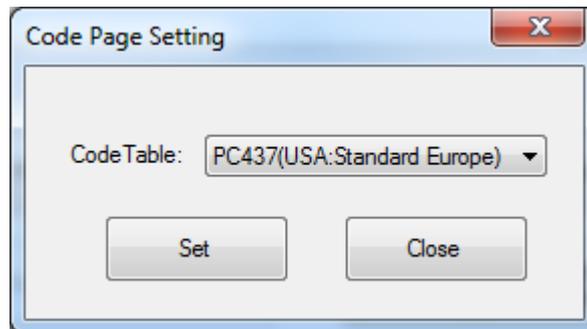
- **Download Image in Compatible Mode**

Download image in compatible mode.



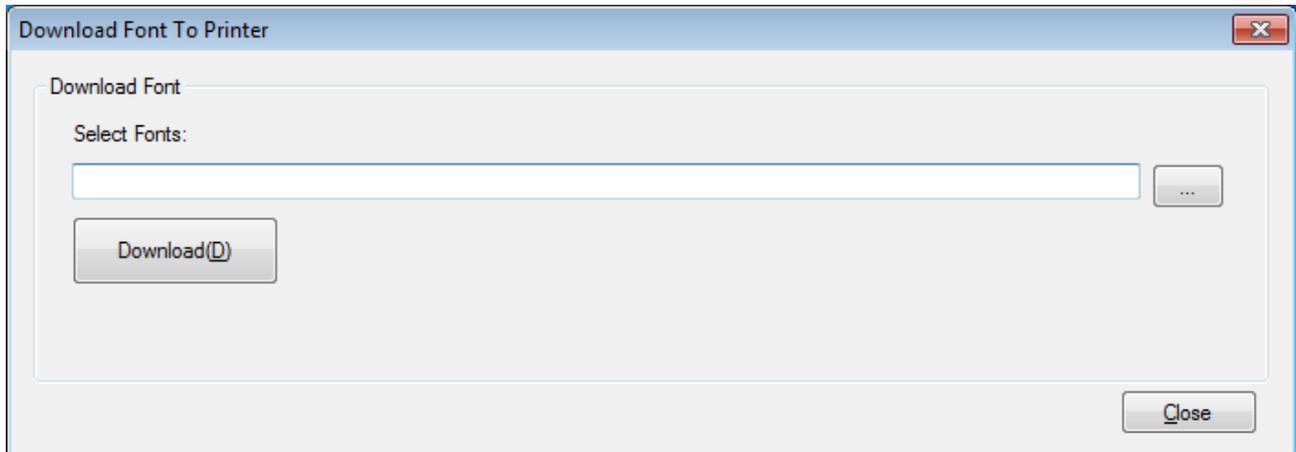
- **Code Page Setting**

Choose the code table from the drop-down menu and click "Setting". After hearing the sound "Beep", it means set successfully.



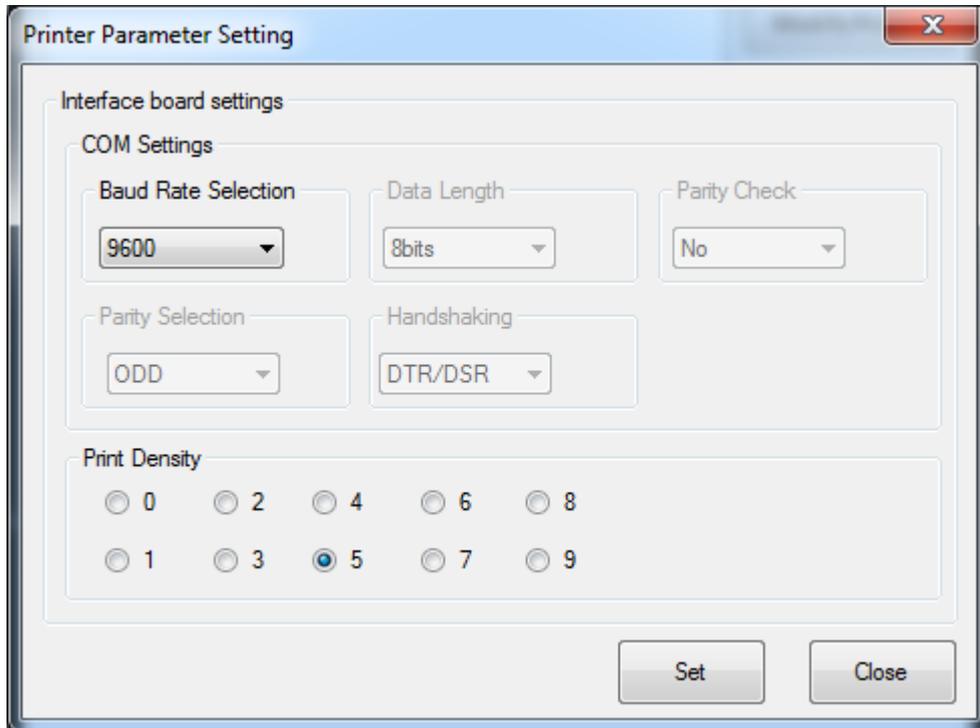
- **Download Fonts**

Choose the font from existing files and click “Download”. If you checked “Print Sample Text After Download”, the printer will print the sample text after downloading the font.



Note: this step needs to be restarted to take effect.

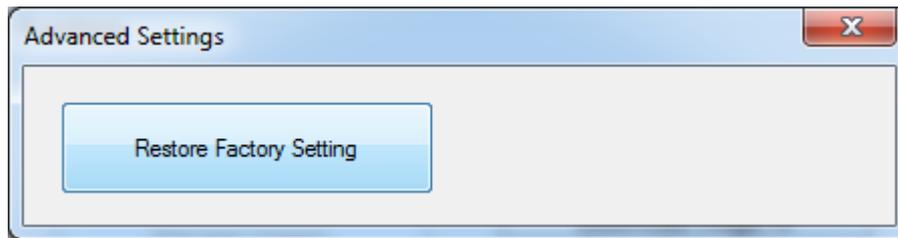
- **Parameter Setting**



Note: this step needs to be restarted to take effect.

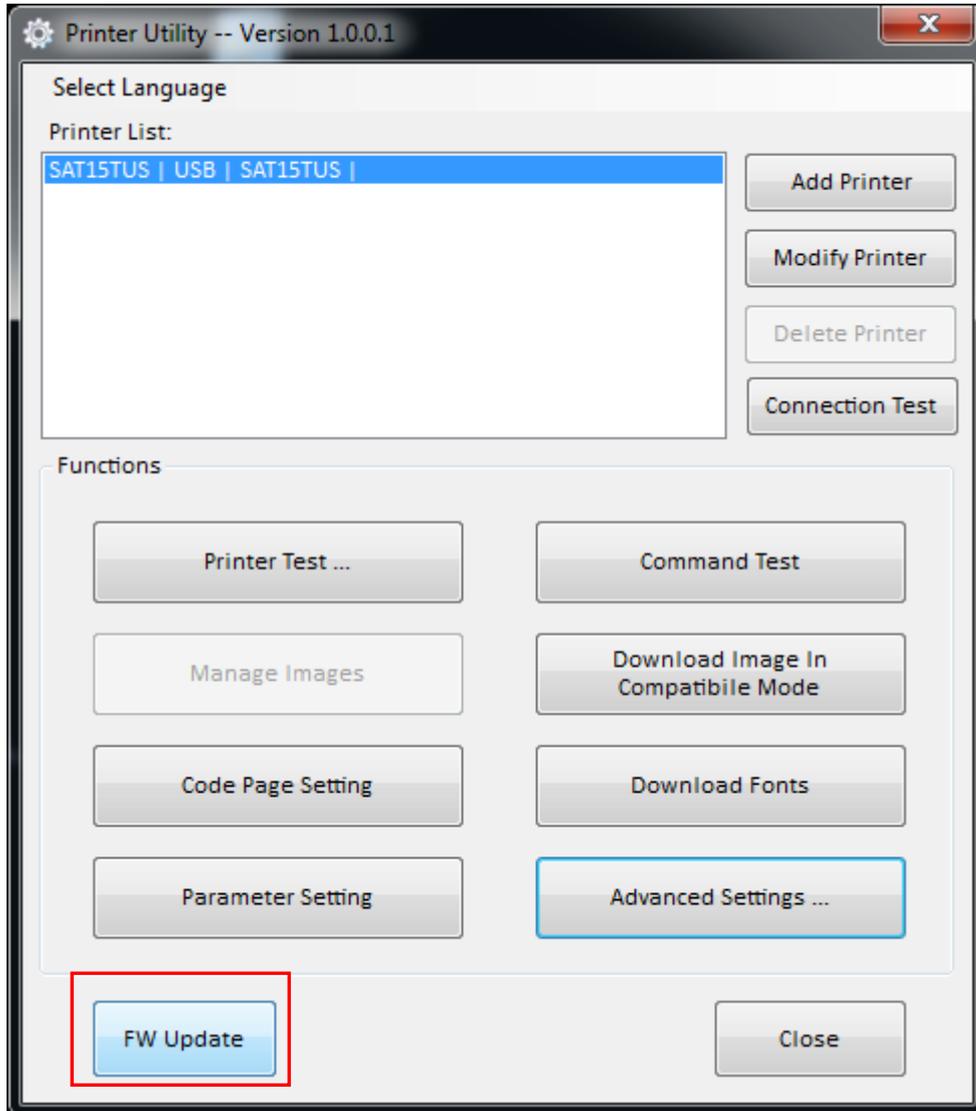
- **Advanced Settings**

Advanced Settings contain following items. Click the button and printer will execute the appropriate action. The change will take into effect after restarting the printer.

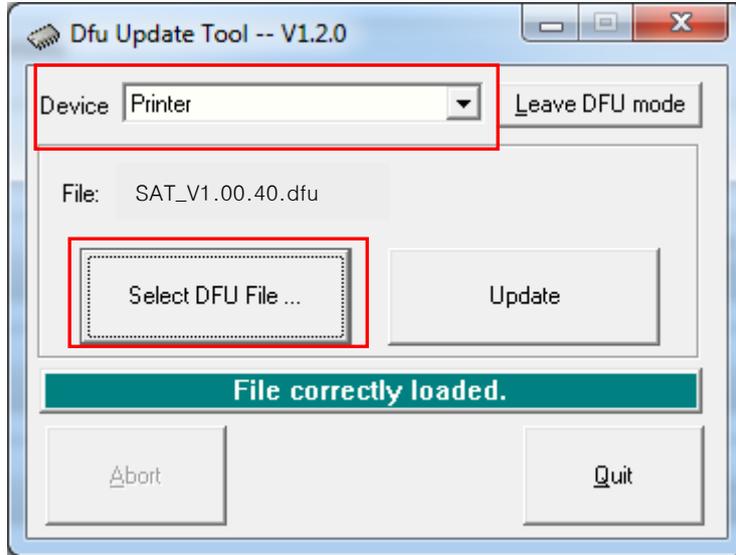


3.Firmware Update

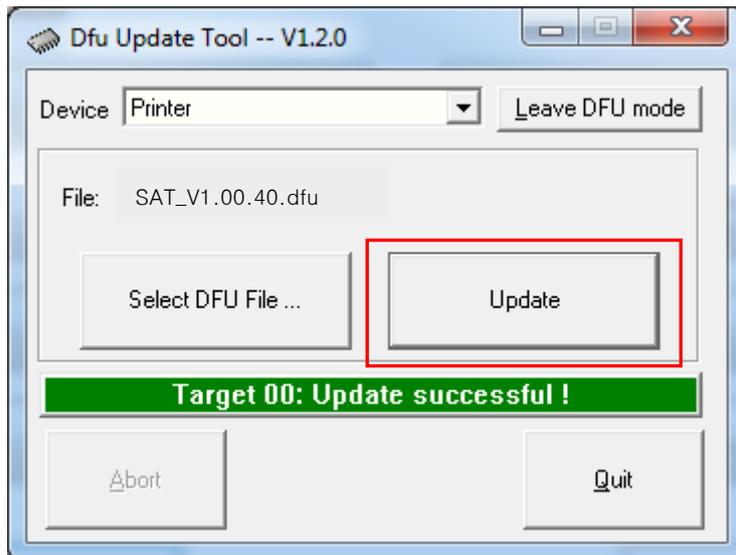
1. Click “FW Update”.



2. When this device option appears “Printer”, then select DFU file.



3. Click “Update”. It will load twice.



4. Finally, restart the printer.